

1. EpicCare Link URL: https://carelink.health-partners.org/

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	EpicCare Link	
	username password	
	Login New Users Click Here to Request Access My Direct Reports Windows Client Access Download for PACS BSMH ECLink GoLive Tipsheet - Atlantic Region	
Executive Dashboards Additional Copyright and Legal Notices Powered by Bon Secours Mercy Health Licensed from plic' Systems Corporation, © 1979-2022 Epic Systems Corporation.		
	Problems logging in? Please contact the BSMH Help Desk at 1-833-691-4357	

- 2. PACS images are available in EpicCare Link. Follow these steps to access the images:
 - a. Download, run, and install the Windows Client Access from the landing page.



powered by Epic EpicCare Link
EpicCare Link
username
password
Login
New Users Click Here to Request Access My Direct Reports
Windows Client Access Download for PACS BSMH ECLink GoLive Tipsheet - Atlantic Region
Open File - Security Warning The publisher could not be verified. Are you sure you want to run this software? Image: C:\Users\Tyler's\Downloads\BIGIPEdgeClient.exe Publisher: Unknown Publisher Type: Application From: C:\Users\Tyler's\Downloads\BIGIPEdgeClient.exe Run Cancel
Always ask before opening this file

How can I decide what software to run?

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- b. From your Windows Start, search and open the Big-IP Edge Client
- c. Connect to the F5 using your credential.

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- d. Click on Change Server
 - i. Enter: EpicCareLink.health-partners.org
 - ii. Save or Accept
- e. Select correct Domain for the region you are located in.
 - i. For Ohio most user will select MDCO.
 - ii. For Virginia/South Carolina most users will select ADS.



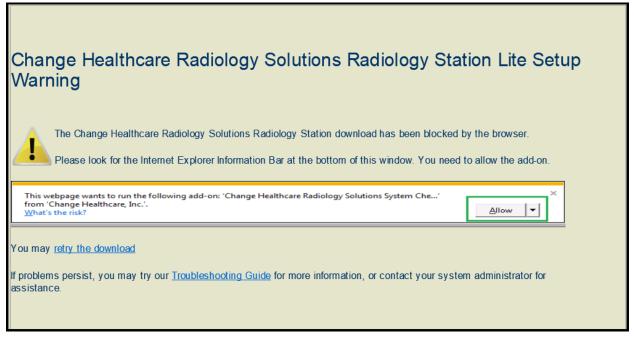
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(5)	
Secure Logon for F5 Networks	
Username	
Password	
Domain MDCO = Mercy Affiliated MDCO = Mercy Affiliated ADS = Bon Secours Affiliated	
This product is licensed from F5 Networks. © 1999-2019 F5 Networks. All rights reserved.	
	Cancel

- f. Once you are connected, it redirects to EpicCare Link Home page. Copy the EpicCare Link URL and paste into Edge browser. PACS is only compatitable with IE or Edge. Log in ECLink with your credential.
 - i. Will need to got to compatibility mode in Edge and allow IE.
 - ii. Will also need to go to settings and add the IE button.
- g. If you click the PACS hyperlink in Chart Review, Change HealthCare will prompt to download the station to view images. Select the second option to download Radiology Station Lite version.
- h. If you are not prompted, please use this link for the Change Healthcare download page: <u>http://vadcpacs.health-partners.org/hmi</u>





i. Allow the add-on if you get something like this screenshot below or click on retry the download.



j. Run and continue the installation of Change Healthcare Radiology Solutions.